Most children (ages 6 to 13) growing up with parents who earn below the median U.S. household income have access to the internet and devices that connect to it. In the past 12 months, families with home broadband access 1 and with mobile-only access 2 report that:

- Their service was cut off due to inability to pay
- Too many people share the computer or mobile device to have enough time on it
- Their internet service is too slow
- They have exceeded their plan data limits
- They look for information
- They keep up with local news
- They apply for jobs and services
- They shop
- They use the internet or computers on a daily basis
- They play digital educational games

Mobile-only access is a form of under-connectedness. Parents and children who only have internet access via a smartphone or tablet go online less often and for a smaller set of activities, as compared with families who have broadband access and a computer at home.

Parents with mobile-only access are less likely to go online to...

- Look for information
- Keep up with local news
- Apply for jobs and services

Children (ages 6-13) with mobile-only access are less likely to...

- Look up things they are interested in online
- Do homework on the computer or internet *

*only asked of parents with children ages 10-13

Mobile-only access is associated with other family challenges.

And since parents with computers use the internet for a broader range of tasks than those who are mobile-only, it is significant that more educated parents are more comfortable using computers, even among parents who have access to both devices:

Parents and children who only have internet access via a smartphone or tablet go online less often and for a smaller set of activities, as compared with families who have broadband access and a computer at home. Mobile-only access is a form of under-connectedness. Parents with mobile-only access are less likely to go online to...